

Access to our venue

Our commitment to your access

Our approach to access is to communicate with everyone in an individually focused and receptive way. We understand that knowing your needs will be met is very important.

We know that everyone's needs are different but here are some examples of how we currently support individuals in our audiences:

- Quiet space - the freedom to leave a performance at anytime.
- Relaxed Performances - We offer at least 1 relaxed performance per run however, if there is demand for this we can add more dates.
- Wheel-chair friendly.
- Free carers ticket to audience members who need continual or essential assistance to attend for health and access reasons. The carer must be over 18 years of age.

Getting here

Bus

These bus lines stop near Cityside Retail & Leisure Park: 13, 14, 1D, 2B, 2C, 2D, 61.

The nearest bus stop to Cityside Retail & Leisure Park in Belfast is North Queen Street (Yorkgate). It's a 3 min walk away.

The nearest stations to Cityside Retail & Leisure Park are:

- o North Queen Street (Yorkgate) is 173 meters away, 3 min walk.
- o Upper Canning Street is 425 meters away, 6 min walk.
- o York Street (St Paul'S) is 484 meters away, 7 min walk.
- o Nelson Street Bus Lane is 553 meters away, 8 min walk.
- o Northside Park & Ride is 559 meters away, 8 min walk.

Car

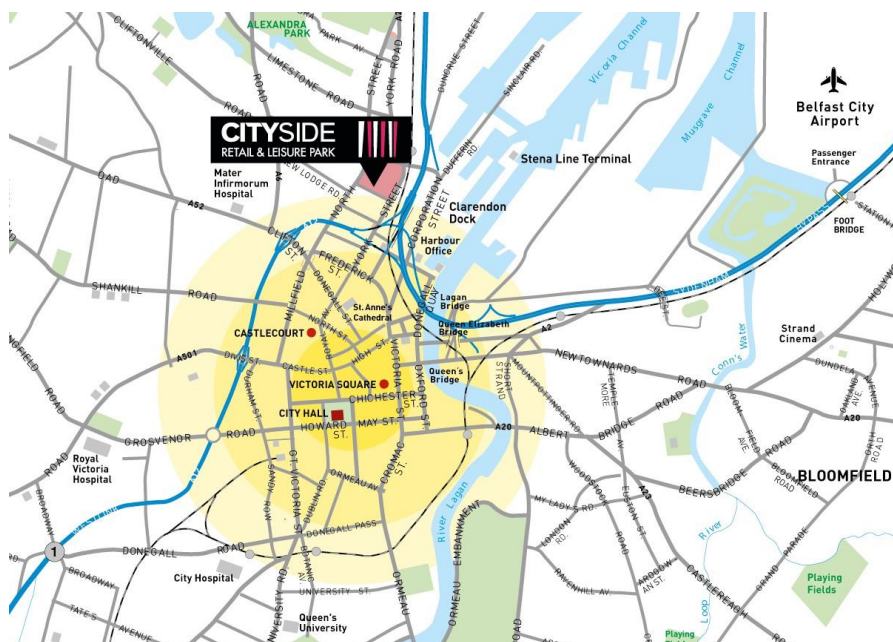
We are located on the Northern edge of Belfast City Centre on York Street, adjacent to the M2 and M3 motorways. The M1 motorway is a short distance away connected via the Westlink.

Coming from the M1 and Westlink, the car park is accessed via York Street.
Coming from the M2 and M3, the car park is accessed via Dock Street and then Brougham Street.

There are c. 915 surface car parking spaces.

Mon – Fri: up to 5 hours free parking.

Sat & Sun: all day free parking.



Train

Cityside Retail and Leisure Park is a 5 minute walk from York Street Station with many trains coming through this station - check out Belfast Translink for routes and more info.

Entrance

We are located in Cityside Retail and Leisure Park. The main mall has a step-free entrance with 2 automatic doors. This entrance also serves as a drop-off point for customers with access needs. There are multiple accessible parking spaces in the Cityside car park however, these are first come, first served due to it being public parking.

Once inside the mall we are located by the main entrance of Home Bargains. The walkway to this entrance is all on flat ground. When we open the house, we will open our audience door which has a width of 88cm. Through this door you will be led down a long flat corridor with 2 turns. You will then be taken through another door which has a width of 75cm into our 'shop' space. From here the route into the theatre is wide and flat with a pinned back curtain to go through.

Other Facilities

- We have 7 wheelchair spaces within our theatre space.
- Whilst we do not have bathroom facilities in our space there are accessible bathrooms on the first floor of Cityside's main mall with 2 accessible lifts to get to this floor.
- There is a changing places facility located in the Movie House Cinema on the first floor of Cityside. Please let us know at the time of booking if access may be required.

Relaxed Shows

Relaxed Shows are specifically designed to welcome people with a learning disability, Down's Syndrome, Autism Spectrum Condition or sensory and communication disorders. There is a relaxed attitude to noise and movement and some small changes made to the light and sound effects.

If you'd like to chat with someone a little more about relaxed shows, simply contact our Box Office info@cahootsni.com.